

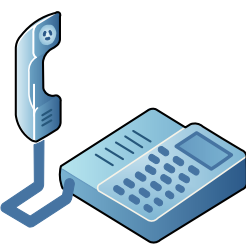


Ways to Contact TechGen Support

 <p>www.TechGen.com</p>	<p>Access our Customer Portal at www.TechGen.com (click My Account)</p> <p>You can view all current requests, as well as submit new requests.</p> <p><u>Note:</u> Support requests entered via this method outside of business hours will be responded to on the next business day.</p>
 <p>Support@TechGen.com</p>	<p>All emails are automatically converted to service requests viewable at our Customer Portal. You will receive an email once your request has been received by our system.</p> <p>Please provide helpful details to allow us to ascertain urgency, and your preferred contact method.</p> <p>The emailed reply from our system will have additional helpful information about your request, including your ticket number.</p> <p><u>Note:</u> Support requests entered via this method outside of business hours will be responded to on the next business day.</p>
 <p>Call/Text 612-279-2400 Call 855-TECHGEN</p>	<p>We have technicians available 24/7 who that monitor incoming calls.</p> <p>If your issue is urgent, calling is often best.</p> <p>If you leave a voicemail please be aware your call will typically be returned in under 15 minutes during business hours and under 30 minutes outside of business hours.</p> <p>We always have two technicians on-call for after-hours emergencies who will return calls within 30 minutes.</p>