Eye Gaze: From Evaluation to Treatment Part 3: *Eye Gaze Treatment Plans*

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Review: Challenges to Report Writing

- Too Much information= adding information that is not necessary to funding of the device
- Not enough information=leaving out pertinent information that is essential to funding the eye gaze accessory (ruling out other access methods)
- Conflicting information=writing contradictory statements within your report (This can be done with or script from the physician as well-be careful and review everything)

Review: Prior to writing the funding report

- Complete Home, Health, Community, Educational History
- Know the rules of your funding source and DME (durable medical equipment) provider
- Have a complete funding packet from the DME provider
- Complete a thorough evaluation and observation notes/documentation

Review: As you are writing the funding report

- Keep good records during your evaluation sessions
- The largest area of importance in documentation for an eye gaze device is other access methods and why they do not work
- It is ok to be repetitive as long as you are consistent

Review: Components of Funding Report

- Communication Impairment:
 - Relevant Medical Status, History, and therapeutic program
 - Communication Impairment Description "Severe"
 - Prognosis; Anticipated course of Impairment: Stable? Declining?
 ability to improve with SGD?
- Comprehensive Assessment:
 - Hearing and Vision/Physical Status
 - "With the modification ______the patient possesses the physical abilities to effectively use a SGD and required accessories to communicate." (When seeking funding for an eye gaze accessory a funding source may require you to note that the modification is related to the eye gaze accessory)

Language and Cognition: Standardized Testing and/or clinical observations

Review: Components of Funding Report Daily/Functional Communication:

- Medical Needs/Communication Partners and Environment
- Why does low tech not meet their daily communication needs?
- Rationale for choosing device:
 - Must try more than 1 device
 - State why a device was ruled out
 - State why the recommended device was selected/ state examples of device use during evaluation/trial/treatments sessions.
 - Must state this SGD with eye gaze accessory is the best method of functional communication for _____. Tell why (most consistent method, most accurate, most effective etc.)
 - List out each recommendation including each accessory separately

Rationale for Accessories

*EACH ACCESSORY SHOULD BE LISTED ON A SEPARATE LINE UNDER THE RECOMMENDED SGD *

Code E2599 (miscellaneous accessories for SGDs)

- Eyegaze
 - Rule out all other methods of access including less costly direct touch selection, all switches (UE,LE, head) and headmouse

Code E2512 (mounting equipment for SGDs)

- <u>Mounts</u>
 - Reiterate comments which should have been already noted under physical environments
 - Switch mounts also fall under this code

I am Finished!

- I have done the evaluation over multiple sessions.
- I have supporting documentation
- I along with my client's caregiver have completed the funding packet documents
- I have all the components of a successful report including my rationale for choosing the device and eye gaze accessory and I am done!



What's Missing?

 Functional Communication Goals and Treatment Plan (this session)

Answer: YES!

Yes- your device submission report can be red flagged or "denied" by the DME provider because of your treatment plan because of the following reasons:

- You forgot to add goals (long term and short term)
- Your frequency of treatment does not match your long term goal.
- Goals are incomplete/inconsistent with data from your report,

Treatment Plan

Must state functional communication goals for the device user.

- Communication partners, environment, and current level of communication, long vs. short term goals-*Remember to considerer the end user's eye gaze accessory while planning your goals.*
- Must state frequency of treatment with the device with the SLP.
- Additionally some funding sources may require a statement of: responsible parties for programming and troubleshooting; timeline for reassessment, and/or type of therapy group vs. individual treatment sessions.

Why DAGG-2?

- Éye gaze evaluators can use the Dagg-2 from evaluation to treatment.
- Examines each functional area of language when it comes to communicating with a communication device.
- Easily adaptable to a multiple devices and language systems
- Easily adaptable to client/student/patient using an eye gaze accessory
- Let's take a look:



DAGG-2

Competency Areas

- Linguistic
- Social
- Operational
- Strategic

Ability Level

- Emergent
- Emergent Transitional
- Context Dependent
- Transitional Independent
- Independent

DAGG-2

ABILITY LEVEL SUMMARY

In the chart below, mark the individual's Ability Level for each skill area to provide you with a "big picture" view.

SKILLS	ABILITY LEV	ΈL				
	Emergent	Emergent Transitional	Context- Dependent	Context- Dependent Transitional	Independent	NOTES:
Understanding						
Expression		0	610	CD	00	
Social Interaction						
Literacy Skills			00	00	00	alphabet
Other		0	0	<u>[]</u>]	[]]	

Case Study 1 Eye Gaze Users with DAGG Video 1 URL Link

DAGG-2 with Case Study 1

LINGUISTIC COMPETENCY

Ability Levels			Goals	Chain of Cues*				
Emergent	•	GM C	Communicates behaviorally (e.g., eye gaze, point, pull partner toward) to request/respond/comment and socially interact.	O	DVC	DPC	PA	
	•	GM	Rejects undesired propositions or items behaviorally (e.g., brief glance, nod, eye contact, smile or touch).	C	DVC	DPC		
	•	GM	Accepts propositions, activities and/or offered items behaviorally.	IC O	DVC	DPC		
	•	GM	Demonstrates intent to communicate with a partner such as selecting single button message in a joint action routine (e.g., repeated story line, request repetition of preferred activity).	OI IC	DVC	DPC		
	•	GM	Signals a desire for something (e.g., gesture, device, speech).	ю О	DVC	DPC		
	•	GM	Engages in turn-taking for one communication exchange (can include gestures, pointing, facial expression, eye movement).	O IC	DVC	DPC	PA	
	•	GM	Demonstrates joint attention toward an object with partner.		DVC	DPC		
Emergent Transitional	•	GM	Uses at least 3 reliable signals (e.g., sign/sign approx., obj/pic symbol, verbal/verbal approx.) to control their immediate environment (e.g., "More." "All done." or "Stop!").		DVC			
	0	GM	Requests/comments/labels a tangible object with single noun symbol given an array of 2 or more symbols in familiar routine/context.	OIC OI	DVC	DPC	PA	
		GM	Requests/comments/labels a familiar concrete action with single verb symbol	IC	DVC	DPC	PA	

DAGG-2 with Case Study 1

	0	Selects single button messages in familiar contexts to participate in or move an interaction along.	O IC	DVC	DPC	PA
Context-	•	^M Uses abstract descriptive concepts: quantitative/qualitative/spatial (at least 2 in each category).			DPC	PA
Dependent	•	Uses learned sentence constructions (carrier phrases) for creative 2+ word phrases (e.g., "I want" "I see" "I have") in structured or routine activities.	O IC	DVC	DPC	PA
	•	Uses action concepts (at least 10 verbs across situations).		DVC	DPC	PA
	•	Generates novel or creative 2+ word simple sentences.	OI	DVC	DPC	PA
	•	Uses plural "s" to denote more than one.	OIC O	DVC	DPC	PA
	0	Recognizes letter/sound associations.	C	DVC	DPC	PA
	• [Demonstrates early use of letter combinations (e.g., initial sound recognition, creative spelling).	IC O		DPC	PA
	0	Generates simple grammatical sentences using present ("ing") and past ("ed") tense.	IC O	DVC	DPC	PA

Case Study 2

Eye Gaze Users with DAGG Case Study: Denial

Inconsistent

Speech and language skills:

lacks the means of useful

Mr. John Doe is a 25 year old male with a medical diagnosis of TBI. He is sometimes able to comprehend basic conversational speech and expressively he is unable to communicate. Mr. John Doe not motivated to communicate, throws temper tantrums by failing his legs to demonstrate when he is upset but

Not enough info.

Inconsistent

communication. Mr. John Doe has been receiving speech treatment for his speech and language disorder for the last 6 months.

Physical Characteristics:

Mr. John Doe is not ambulatory and uses a power wheelchair. He is often bobbing his head up and down and back and forth. He has movement in his arms and legs when he is angry and flails them about.

too much/too little info.

Case Study 2

Eye Gaze Users with DAGG Case Study: Approved

Speech and language skills:

Mr. John Doe is a 25 year old male with a medical diagnosis of TBL. He is able to comprehend basic conversational speech and expressively he is unable to phonate. Mr. John Doe is motivated to communicate, about food and entertainment (music, games) while using the eye gaze device during the trial. Without the use of the SGD and eye gaze accessory Mr. Doe lacks the means of useful communication.

Mr. John Doe has been receiving speech treatment for his speech and language disorder for the last 6 months without any improvement to functional communication. Physical Characteristics:

Mr. John Doe is not ambulatory and uses a power wheelchair with assistance. His mother aides in the driving the chair by using the alternative driving controls. He is often bobbing his head up and down and back and forth. However, he cannot move his head volitionally and presents with a decreased range of motion with head movement. He is unable to move his hands, feet, and legs volitionally and therefore has no functional physical movement in his upper and lower extremities.

During	the Eval/Tria	al		Case Study 2				
			1	DAGG-2 (Social)		:		
	Emergent	•	GM	Uses simple communication to replace challenging behaviors (e.g., "More." or "All done.") with partner reminders as needed.		DVC	DPC	PA
	Transitiona	C	GM	Demonstrates conversational turn taking in errorless or familiar interaction/activity.	IC O		DPC	
			GM	Responds to initiating or terminating interactions using a single word message such as "Hi!" and "Bye!"	IC O	DVC	DPC	
	L 1	C	GM	Maintains attention to partner in conversation (e.g., eye contact, orientation).			DPC	
	Context-	0	GM	Comments appropriately when engaged in activity with navigation support as needed.			DPC	PA
	Dependent	С	GM	Uses polite social forms (e.g., "Please." or "Thank you.").	OIC O	DVC	DPC	
		C	GM	Initiates/terminates conversations using scripted or pre-programmed messages for more than two conversational turns.	IC O	DVC	DPC	PA
Treat	ment Plan		GM	Shares several pieces of pre-programmed "news"/information with partner navigational assistance and/or reminders as needed.	IC O	DVC	DPC	
ficat		-	GM	Demonstrates conversational turn-taking (social/activity based) for more than two turns.	IC O	DVC	DPC	
		С	GM	Uses humor.	IC O		DPC	
		0	GM	Demonstrates ability to continue a conversation by selecting comments or general questions.		DVC	DPC	PA
		С	GM	Requests a variety of actions (e.g., "Turn the page." or "Get the for me.").	IC IC	DVC	DPC	PA

Using the DAGG-2 in Eye Gaze Tx (Strategic)

STRATEG									
Ability Levels		Goals	Chain of Cues						
Emergent	GN	Understands that his/her communication (regardless of modality) has an effect on the environment or communication partner.	ю О		DPC	PA			
	GN	Recognizes the intended message was not conveyed by exhibiting non-communicative behaviors.	ю О		DPC	PA			
Emergent	GN	Recognizes the need to obtain the communication partner's attention before initiating a message.			DPC	PA			
Transitional	GN	Recognizes the need to repeat message when intended message is misunderstood, ignored or system did not activate/speak.	ю С			PA			
Tx Plan	GN	Uses different mode of communication (e.g., gesture, vocalization, behavior) for misunderstood message.			DPC				
		Requests or obtains the communication system when appropriate.	ю О	DVC	DPC	PA			
Context-	GN	Uses an introduction strategy with unfamiliar communication partner (e.g., "I use this device to talk " or pointing to the device to show they use it to communicate)				PA			

Adapting the DAGG-2 to Eye Gaze Tx (Strategic)

Context-	•	GM	Uses an introduction strategy with unfamiliar communication partner (e.g., "I use this device to talk." or pointing to the device to show they use it to communicate).			DPC	PA
Dependent	.	GM	Actively engages communication partner during the interaction to monitor their attention and understanding.	C	DVC	DPC	
	•	GM	Uses a repair strategy for communication breakdowns (e.g., repeat, rephrase, provide additional key word or information, draw attention to message window, use non-verbal cues, gesture/body or facial expression, first letter cue).	IC O	DVC		PA
	2	GM	Demonstrates beginning use of simple rate enhancement strategies (e.g., telegraphic strategy).	OIC OI	DVC	DPC	
	?	GM	Persists in repeating message when intended message is misunderstood, ignored or system didn't activate/speak.			DPC	
Transitional	•	GM	Independently uses an introduction strategy with unfamiliar communication partner (e.g., descriptive instructions on how to best communicate with him/her).	0 O		DPC	
Independent	0	GM	Communicates intent to contribute to a conversation (e.g., "I have a question.")	ю О		DPC	
	:	GM	Recognizes the intended message was not understood and uses a message to alert ("Wrong try again." "Let me tell you another way." or "Wait.")			DPC	PA
	,	GM	Proactively manages the interaction (e.g., interjects with "Wait." or "Hang on." while he/she retrieves message; or "Yeah." letting listener know he/she is engaged).	С С		DPC	
	•	GM	Signals a topic change with appropriate message.	OIC	DVC	DPC	PA

Adapting the DAGG-2 to Eye Gaze Tx (Operational)

OPERATIONAL COMPETENCY

During the Eval/Trial

Ability Levels			Goals	Cha	in of (Cues	
Emergent	•	GM	Demonstrates visual, auditory or physical attention to AAC system by quieting, orienting to or moving into action.			DPC	
	0	GM	Demonstrates active engagement with the AAC systen (e.g., <mark>exploring</mark> , touching screen, hitting the switch, etc.) not necessarily with intent.	O IC	DVC	DPC	PA
Emergent	•	GM	Transports AAC system in routine or familiar activity vith partner reminders as needed.	IC IC		DPC	PA
Transitional	0	GM	Positions AAC system for use with partner reminders as needed.	IC O		DPC	
	•	GM	Locates high frequency and/or high interest vocabulary in routine or familiar activities (e.g., basic functional categories such as requesting highly motivating objects/activities, feelings, needs, greetings).	O IC		DPC	
	0	GM	Demonstrates early developing navigational skills to include "next page" or "go back" navigation.	С С			
-	•	GM	Demonstrates recognition that AAC system requires adjustment (e.g., volume change or system not working) by looking, quieting or moving into action.			DPC	PA
-1	\mathbf{O}	GM	Demonstrates ability to turn system on/off (or asks) when appropriate.	IC O		DPC	PA

Adapting the DAGG-2 to Eye Gaze Tx (Operational)

Context-	•	GM	Asks for assistance if equipment requires adjustment.	IC O	DVC	DPC	PA
Dependent	0	GM	Adjusts volume appropriate to environment.	OIC O	DVC	DPC	PA
	•	GM	Demonstrates ability to charge and care for device (or asks).		DVC	DPC	PA
	0	GM	Adjusts screen or position (or asks) for best visibility and access.	IC O	DVC	DPC	PA
	•	GM	Navigates to logical page/message/vocabulary during familiar topic or context.		DVC	DPC	PA
	0	GM	Navigates by noun categories.	OIC O	DVC	DPC	PA
	•	GM	Demonstrates ability to manage simple Message Window operations (e.g., clear, delete).	IC O		DPC	PA
	0	GM	Participates in adding vocabulary by selecting symbols, location or choosing from offered message choices.	C	DVC	DPC	PA
-	•	GM	Recognizes the need to transfer AAC system from one activity or environment to another by moving into action or requesting help from partner.	IC O	DVC	DPC	PA

Adapting the DAGG-2 to Eye Gaze Tx (Operational)

Ability Levels			Goals	Chain of Cues					
Transitional Independent	•	GM	Recognizes the need for additional topics or vocabulary in system and is beginning to actively participate in programming or in the process of programming (e.g., selects edit/modify button).		DVC	DPC			
	0	GM	Adjusts volume and speech controls (rate/voice) appropriate to environment.	IC IC	DVC	DPC			
	•	GM	Navigates to logical page/message/vocabulary for novel topics and partners.	IC O	DVC	DPC			
	0	GM	Navigates between different message types or tools (e.g., pre-programmed messages, single words, keyboard).	C	DVC	DPC			
	•	GM	Navigates by grammatical categories.		DVC	DPC			
Independent	•	GM	Meets communicative needs by creatively combining different message types or tools (e.g., pre-programmed and/or generative messages/words/phrases/spelling) within system.		DVC	DPC	PA O		
\rightarrow	0	GM	Arranges equipment upgrades, troubleshoots, initiates repair procedures.	С С	DVC	DPC			
	0	GM	Independently adds vocabulary specific to constructs of the system.	IC O	DVC	DPC			
	0	GM	Demonstrates ability to access external equipment independently (e.g., phone, email, text, computer, IR).	C					
	0	GM	Independently stores files, customized messages and sequences.		DVC	DPC			
	0	GM	Demonstrates understanding of the o <mark>peration of devic</mark> e software features (e.g., word prediction, pronunciation exceptions, editing features).	O	DVC	DPC			

Treatment Plan

TX plan on report must include:

- Must state functional communication goals for the device user.
 - Communication partners, environment, and current level of communication, long vs. short term goals-Remember to considerer the end user's eye gaze accessory while planning your goals.
- Must state frequency of treatment with the device with the SLP.
- Additionally some funding sources may require a statement of: responsible parties for programming and troubleshooting; timeline for reassessment, and/or type of therapy group vs. individual treatment sessions.

Sample TX Plan

- Long Term Goal:
 - Client will be able to engage a variety of communication partners in expressing wants/needs, comments, ideas, and questions to direct care and communicate in all environments on 80% of opportunities in order to return to remain in restrictive environment.
- Short Term Goal:
 - Client will be able to functionally demonstrate increased rate of communication independently by using word prediction to communicate about a concept not pre-programmed into the SGD on 80% of occurrences.

Therapy Plan: *Helpful Tips*

- Consider every aspect when planning your treatment (Documentation is key)
- Limiting vocabulary and "adding back later" is not always the best strategy with eye gaze users.
- Familiarize yourself with the device tools and features= better operational and strategic goals.
- Consider all environments and communication partners when planning therapy with an eye gaze user.

Review: Eye Gaze Evaluator Checklist

Familiar= I am well acquainted; I am well versed

- I am familiar with all of the devices and settings I have access to and those I don't.
- □ I am familiar with devices approved by insurance and those that are not.
- □ I am familiar with positioning of all the mounts I am using.
- I have information (via website or company brochure) on different mounts and devices that I do not have access to in my facility.
- □ I know how to contact tech support for the devices I am demonstrating.
- I can troubleshoot during the evaluation for each device I am demonstrating. (CALIBRATION TROUBLESHOOTING)
- I can program and edit pages as needed per device I am demonstrating.
 - I have a camera available and ready.

Be Dynamic: Eye Gaze Report Writing TNT

- Be repetitive and descriptive Rule out other devices and accessories Informative writing Check behind yourself; avoid contradictory statements Know the report writing rules of your funding source
- Do NOT Forget your Treatment plan with functional communication goals!

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