

5-C MODEL OF COMMUNICATION

HOW SPEECH-LANGUAGE PATHOLOGISTS CAN FOSTER COLLABORATION AND STRENGTHEN COMMUNICATION WITH STAKEHOLDERS



5-C
MODEL



LEARNING OUTCOMES



LEARNING OUTCOMES

BUILD an understanding of the core components of the 5-C Model of Communication.

LEARN how to use this framework when interacting with parents and colleagues.

EXAMINE the role effective communication plays in the process.



Author and TEDx Speaker
Educator and Speech-Language Pathologist
Communication Consultant

ROLE OF THE SPEECH-LANGUAGE PATHOLOGIST



POLL #1

DO YOU FEEL FRUSTRATED DURING MEETINGS?

All the time

Some of the time

None of the time





5-C MODEL



POLL #2

DO YOU FEEL COMFORTABLE SPEAKING-UP IN MEETINGS?

Always

Most of the time

Sometimes

Never

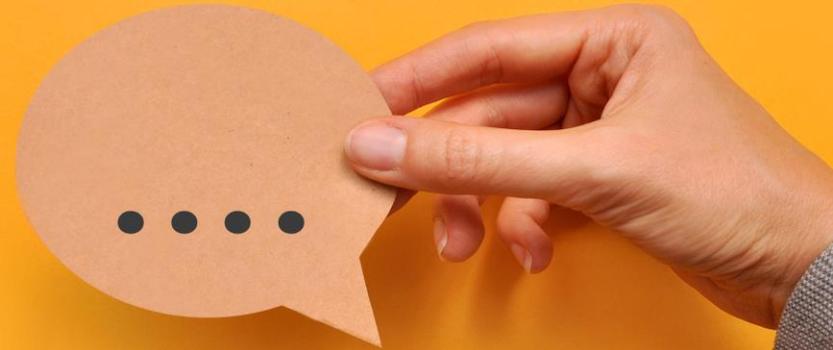
CONVERSATIONS



DIALOGUES



ASKING QUESTIONS



ACTIVE LISTENING



POLL #3

**DO YOU CONSIDER EVERYONE'S PERSPECTIVE WHEN
MAKING RECOMMENDATIONS?**

Always

Most of the time

Sometimes

Never

PERSPECTIVE TAKING



COLLABORATION



SHARED VISION



COOPERATION



COMPROMISE



CONSENSUS



TAKE AWAYS

How Foster Collaboration

Conversations = Productive Meetings

Productive Meetings = Dialogues vs. Monologues

Conversations are the Path to Consensus

Q & A



The logo for 'Speaking Skillfully' is contained within a purple speech bubble. The word 'Speaking' is in a dark purple font with a trademark symbol, and 'Skillfully' is in a lighter purple font below it.

Speaking™
Skillfully

THANK YOU!

**It is more than what you say;
It is how you say it.**

Peggy@PeggyBud.com

www.PeggyBud.com

www.NavigatingSpecialEducation.com